nexus Catalyst

MANAGED IT SERVICES

BUYERS GUIDE - 2024

CYBER ESSENTIALS CERTIFIED

Microsoft Partner

Bitdefender MSP BRONZE

Paxton REGISTERED INSTALLER

Consultants Network

exclaimer MSP PARTNER

QSL ISO 27001 Information Security Management Certification

QSL ISO 9001 Quality Management Certification

DBS CHECKED

Nexus Catalyst

Hello There,

Thank you for taking the time to read our buyer's guide at Nexus Catalyst. We created this guide to help you identify the services your business may need from us and to give you an understanding of what we offer compared to most IT Managed Service Providers (MSPs).

At Nexus Catalyst, we take immense pride in our services and our relationships with customers, ensuring the highest quality no matter which service you choose. We are especially proud of our helpdesk system, which connects you with real people over the phone, ensuring your issues are resolved promptly, often within the hour

You might be reading this document because you're dissatisfied with your current IT provider or perhaps you don't have one at all. Rest assured, Nexus Catalyst is here to alleviate your IT headaches and provide seamless support.

We've also included a jargon dictionary to keep things simple and ensure you understand the technical language often used by other providers. Unlike many MSPs, we believe in clear, straightforward communication.

That's all from me for now. Please call us on **0333 355 0241** if Nexus Catalyst can assist you with anything.

Best regards,

Sam Cramp
Managing Director

Antivirus: Software designed to detect and destroy computer viruses.

A.I: Artificial Intelligence

Backup: A copy of data stored separately from the original to protect against data loss.

Bug: An error or flaw in software that causes it to produce incorrect or unexpected results.

Cache: Temporary storage used to speed up data retrieval.

Client: A computer or software that accesses a service provided by a server.

Crash: A sudden failure of a computer or software application.

DNS (Domain Name System): The system that translates domain names (like www.example.com) into IP addresses.

Encryption: The process of converting data into a code to prevent unauthorized access.

Firewall: A security system that controls incoming and outgoing network traffic based on predetermined security rules.

Help Desk: A service providing information and support to computer users, especially within a company.

IP Address: A unique string of numbers separated by periods that identifies each computer using the Internet Protocol to communicate over a network.

ISP (Internet Service Provider): A company that provides individuals and organizations access to the internet.

Latency: The delay before a transfer of data begins following an instruction for its transfer.

Malware: Software that is specifically designed to disrupt, damage, or gain unauthorized access to a computer system.

Patch: A piece of software designed to update or fix problems with a computer program or its supporting data.

Phishing: A method of trying to gather personal information using deceptive e-mails and websites.

Ransomware: A type of malware that encrypts a user's files and demands a ransom to restore access.

Reboot: The process of restarting a computer system.

Router: A device that forwards data packets between computer networks, creating an overlay internetwork.

Server: A computer or system that provides resources, data, services, or programs to other computers, known as clients, over a network.

Spyware: Software that enables a user to obtain covert information about another's computer activities by transmitting data covertly from their hard drive.

Ticket: A record of a customer's request for support, used to track the progress and resolution of the issue.

JARGON DICTIONARY

REASONS TO SWITCH

At Nexus Catalyst, we understand the importance of seamless IT support for your business. Here are common issues that may indicate it's time to consider a new IT partner

1 **Unreasonable Fix Times**
Efficient issue resolution is key; Nexus Catalyst minimises downtime with prompt responses

2 **Communication Issues**
Timely updates are essential; Nexus Catalyst ensures clear and consistent communication.

3 **Recurring Problems**
Address root causes effectively; Nexus Catalyst prevents repeated issues for uninterrupted operations.

4 **Lack of Proactive Support**
Proactive strategy needed; Nexus Catalyst collaborates for long-term IT stability and growth.

5 **Overemphasis on Sales**
Prioritise infrastructure; Nexus Catalyst maximises efficiency without unnecessary upgrades.

6 **Outgrown Capabilities**
Scale with your business; Nexus Catalyst provides scalable solutions for growing IT needs.

7 **Communication Challenges Due to Jargon**
Clear communication is vital; Nexus Catalyst explains technical terms clearly for better understanding.

8 **Unrealised Benefits**
Maximise IT investments; Nexus Catalyst offers strategic advice and technology roadmaps.

9 **Insufficient Focus on Data Security**
Protect your data; Nexus Catalyst prioritises cybersecurity education and robust measures.

10 **Lack of Knowledge Sharing**
Share expertise; Nexus Catalyst empowers your team with transparent knowledge sharing.

Choose Nexus Catalyst for proactive, reliable IT support. Contact us at 0333 355 0241 to learn more.

At Nexus Catalyst, we understand the importance of reliable, high-quality IT services for your business. Here are some reasons why choosing us as your IT Managed Service Provider (MSP) will benefit your organisation.

Unmatched Customer Service

Our commitment to exceptional customer service sets us apart.

At Nexus Catalyst, you won't be met with automated responses or chatbots. Instead, our helpdesk connects you directly with knowledgeable professionals who are ready to address your issues promptly, often resolving problems within the hour.

Proactive IT Support

We don't just react to problems; we anticipate and prevent them. Our proactive IT support involves constant monitoring and maintenance of your systems to detect and address potential issues before they impact your operations. This approach helps ensure uninterrupted service and optimises your IT performance.

Fast and Reliable Support

Our efficient helpdesk system ensures that you receive timely support whenever you need it. Our goal is to minimise downtime and keep your business running smoothly, providing peace of mind that your IT infrastructure is in good hands.

National Reach

With a network of over 100 suppliers, we ensure fast and reliable delivery of IT equipment nationwide, often within the next working day. No matter where your business is located, Nexus Catalyst is ready to support you.

Comprehensive IT Solutions

We offer a wide range of IT services tailored to meet the unique needs of your business. From hardware and software procurement to network management and cybersecurity, our solutions are designed to enhance your operational efficiency and security.

Expertise and Experience

With years of experience in the IT industry, our team of experts brings deep knowledge and innovative approaches to every project. We stay ahead of the latest technological advancements to provide you with cutting-edge solutions.

Transparent Communication

We prioritise clear and straightforward communication. Our jargon dictionary is included to help you understand technical terms and concepts, ensuring that you are fully informed about the services and solutions we provide.

Competitive Pricing

At Nexus Catalyst, we strive to offer the best value for your investment. Our procurement team works diligently to secure the best deals on IT hardware and software, passing the savings on to you. We offer competitive pricing without compromising on quality or service.

Call Us Today: 0333 355 0241

WHY CHOOSE US

SERVICES

DIRECTOR
SMASH MY PATTY

★★★★★

We've had the pleasure of working with Nexus Catalyst for the past three years, and they have been instrumental in our success. Their IT support has been impeccable, consistently resolving any issues quickly and efficiently, ensuring our operations run smoothly. Additionally, their work on our brand design and marketing has significantly elevated our presence in the market. The creativity and expertise they brought to our branding have truly set us apart. Nexus Catalyst is a versatile and reliable partner.

DIRECTOR
WYCHBURY DEVELOPMENTS

★★★★★

Nexus Catalyst has been outstanding as our IT support provider. Their team is responsive, knowledgeable, and always ready to help. They've efficiently resolved our technical issues and ensured our systems run smoothly. Their proactive maintenance and security measures give us complete confidence in our IT infrastructure. We highly recommend Nexus Catalyst for exceptional IT support.

DIRECTOR
GVZ GROUNDWORKS

★★★★★

Nexus Catalyst has provided outstanding IT support for our business. Their team is incredibly knowledgeable and always responds swiftly to our needs. They've effectively resolved every issue we've faced and continuously ensure our systems run smoothly. Their proactive management and dedication to security have been invaluable. We highly recommend Nexus Catalyst for reliable and efficient IT support.

DIRECTOR
OES CONSULTING

★★★★★

Our experience with our IT Managed Service Provider and website design services has been outstanding. They are incredibly reactive and quick to resolve any issues with our IT services. Their proactive approach to exploring options for managing and reducing costs has been very beneficial.

WHAT OUR CUSTOMERS SAY

CUS SATIS 5

Simple, Easy, Solution

Our IT Support Services offer a new way of looking at IT for your business. We tailor each individual element that you require for your business to create your own bespoke support package. Your IT consultant will guide you through each option, explaining what is included and whether it is right for your business.

Over 20 Years Experience

With 20 years experience under our belt, the methodology for IT Support Services is based on years of understanding of what businesss really need from their IT support partner, on a short, medium and long term basis.

Many of our customers have been with us since the start, growing in unison. To meet the growing demands of our customer base, we now occupy a second site in Birmingham with all the benefits of the motorway networks for faster deliveries and on-site visits.

Regular Onsite Support

Have your own technician to help and support with various technical issues you may encounter. With a range of support levels, you will find something that works for you.

Our On-site Support services provide businesss with the peace of mind that comes with knowing that their IT infrastructure is in good hands, allowing them to focus on running their business without the distraction of technical issues.

- ☑ Access to a team of multiple IT specialists.
- ☑ Remote support and monitoring of all your business computers and infrastructure.
- ☑ Incident priority reporting.
- ☑ 4 hour onsite response network.
- ☑ Server health checks.
- ☑ Support is available from multiple methods: phone, email or in person.
- ☑ 2 x Emergency Site Visits included in all 1 year contracts.*
- ☑ Regular service review meetings with your dedicated Technical Manager - allow your business to feedback on our service and to strategically plan for the future.
- ☑ New hardware and software is installed as part of the service*
- ☑ Optional - Hardware support, warranty cover.

IT SUPPORT

*Only available with Full IT Support Contracts

Nexus Catalyst have partnered with the most reputable brands in the industry to deliver the most cost effective, feature rich and robust solutions.

Canon   **TOSHIBA**   **PaperCut**

Nexus Catalyst have partnered with DolphinTec who provide service software to improve replenishment of consumables and collection of meter readings. This is an automated system which is managed by a dedicated team to ensure minimal downtime.

DolphinTec will install your system at the point of installation and networking. Diagnostics will begin immediately which will enable Nexus Catalyst & DolphinTec to pro-actively manage your photocopier/printer fleet.

Nexus Catalyst will be able to compile reports based on usage and operation to assist with device maintenance and servicing. Your account manager will review printer usage on a 6 monthly basis to identify usage trends and make sure the device is used most cost effectively and reduce unnecessary waste.

All of Nexus Catalyst's engineers are trained on Print Audit and will be able to utilise the information to ensure speedy and effective repairs.

Benefits

- Reliability will drastically increase due to the introduction of new equipment
- Dedicated team to assist in future savings and reduce unnecessary waste
- Zero Emissions will contribute to carbon friendly environment
- A project manager will be appointed to ensure a smooth installation
- Installation, networking & operation training are all free of charge

Automated Consumer Replenishment

Automated Meter Readings and Billing

Pro-Active Servicing and Maintenance

Regular Account Meetings to identify cost savings

A dedicated team to minimise downtime

Accurate information for engineers

Monthly Diagnostics

PRINT SERVICES

BROADBAND

UNPARALLELED SPEED AND RELIABILITY

Ultrafast, Symmetrical Speeds

We offer industry-leading speeds, with our upload speeds being identical to our download speeds. Transfer files to and from the cloud in a flash and conduct video calls without buffering

Ultra Reliable

Fibre optic cables are far superior to unreliable copper networks. They're not affected by environmental factors that can weaken signals over copper cables and are much more durable.

Priority Support

Let's all stick to what we do best. You focus on growing your business and keeping your customers happy, and we'll make sure you're online, with priority fault resolution when you need it.

Transparent Pricing

We're in business too and understand the importance of keeping our word. Unlike our competitors, we'll never hike up your pricing during your 24-month contract.

WHY CHOOSE US?

With Nexus Catalyst, you're choosing one of the fastest-growing networks in the UK. We provide:

- ✓ Scalable Solutions
- ✓ Proactive Customer Support
- ✓ Cutting-Edge Technology
- ✓ High-Capacity Lines
- ✓ Unlimited Connectivity

UNLEASH YOUR BUSINESS BROADBAND POTENTIAL

Ready to elevate your business connectivity? Get in touch with us today at broadband@nexuscatalyst.co.uk to find out how we can tailor our services to meet your specific requirements.

📞 **0333 355 0241**

Business Broadband Contract
Pricing

NC NET200
£35

- 200 Mbps
- Static IP Included
- Symmetrical Speeds
- Free Installation
- Priority Support

ORDER NOW

NC NET1000
£55

- 1000 Mbps
- Static IP Included
- Symmetrical Speeds
- Free Installation
- Priority Support

ORDER NOW

NC NET2000
£82

- 2000 Mbps
- Static IP Included
- Symmetrical Speeds
- Free Installation
- Priority Support

ORDER NOW

NC LEASE

Leased Lines are Available - 1 Gbps (1000 Mbps) (Other Speeds Available), No Connection Fee, Priority Support, Monthly Agreement or Contract Available.

£385
per month*

These prices are exclusive of VAT and are charged per month on a 24-month contract. We also offer monthly plans if you prefer not to enter into a contract. All plans include unlimited data usage.

The average speeds stated are those achieved by at least 50% of users. The full speed on our higher products may not be attainable by a single device over wireless connections (WiFi) within the premises; a wired connection is required to achieve these speeds. If you experience issues with WiFi connectivity within your business, please contact our technical team for advice on improving your network.

Nexus Catalyst Telecoms is our newest addition to Nexus Catalyst, with a whole Team of experts in telephony dedicated to providing bespoke solutions in telephone systems, contact centres, call logging, voice recording, structured cabling, mobiles, call plans and telephone lines.

Our telephony solutions

Our suite of telephony products and services compliments all of our other technology solutions, allowing for the seamless integration of communications through mobiles, smart phones and tablet devices with the web, email and voice over IP (VoIP).

Whether you have all office based staff, multiple sites, home workers or mobile workers, connecting them all together can be easy if you have the know-how. That is where Nexus Catalyst Telecoms come in - right from the start we will work with you to optimise communications in your organisation

Why VoIP with Microsoft Teams is the Future of Business Communication

Choosing VoIP within Microsoft Teams for your business communication needs brings together the best of internet-based telephony and collaborative software, offering a solution that's not just about making calls but about creating a more cohesive, flexible, and productive work environment.

- **Global Reach, Local Presence:** Establish a local or international presence with phone numbers from different regions, all managed within your Teams environment.
- **Advanced Features:** Utilise advanced call management features like call forwarding, voicemail to email, and interactive voice response (IVR) systems to enhance your professional image.
- **Security and Compliance:** Trust in a platform that meets rigorous security standards, ensuring your communications are protected end-to-end.

Our Expertise in VoIP and Microsoft Teams

- ✅ Custom Configurations
- ✅ Seamless Integrations
- ✅ Reliable Support

Elevate Your Business Communication with Us

Embrace the future of communication with our VoIP and Microsoft Teams Phone Systems services. Streamlined integration, unparalleled flexibility, and cost-effective solutions are just a conversation away.

VOIP TELECOMS

Streamlining the management of your business's iOS, Android, Windows, and Chrome devices on the cloud not only conserves your valuable time and resources but also guarantees that these devices consistently adhere to the right policies, applications, and configurations.

How does it work?

Our MDM (Mobile Device Management) system, utilising the Lightspeed cloud platform, boasts a broad spectrum of functionalities. It can effortlessly handle tasks like app installations and device restriction enforcement, all of which occur automatically through your wireless network without the need for manual oversight.

Additionally, this system empowers teachers by granting them the capability to employ temporary controls and facilitate content delivery, thus ensuring a smooth and uninterrupted boardroom experience. What's more, it offers the flexibility to establish distinct policies and delegate administrative privileges to diverse device groups, allowing for tailored management as per your requirements.

Microsoft Intune

Have tablets already? don't worry we can help

In the past, configuring devices like iPads typically involved manual processes, either on an individual basis or in small batches through an Apple Mac Server. In some cases, if you were transitioning from another IT Managed Service Provider (MSP), they might have shared the credentials for your Apple Business Manager or MDM profile, enabling you to take control of the device management.

However, when manual configuration is necessary, it can be quite time-consuming, resulting in a significant downtime where these devices are unavailable for businessal purposes, teaching, and learning.

Features of MDM:

- Apple Business Manager Integration
- Remote management of devices
- Application Deployment
- Application Management
- Remote wiping and locking
- Zero-touch deployment
- Self-Service Portal
- Automated Device Enrollment
- Multilingual Support

MOBILE DEVICE MANAGEMENT

AUDIO VISUAL SYSTEMS

Effective sound and vision are essential in boardrooms. To ensure reliability, we provide a range of services including the supply, installation, maintenance, and support of AV equipment such as projectors, interactive whiteboards, panels, visualisers, and sound systems for boardrooms and public spaces.

Procurement

Our procurement process involves working with trusted providers and manufacturers who offer reliable and effective equipment. We have extensive experience in installing business AV systems and are mindful of the constraints that come with working during the business day. Hence, we work with you to find the most suitable installation time that would cause minimal disruption to the business's normal routine.

AV Servicing

As part of our comprehensive support package, we provide a complimentary annual service of all your AV equipment, which includes projectors, speakers, TVs, smart boards, and interactive boards. If you don't currently have this service included in your package, you can add it by referring to our "AV Servicing" option, and we will gladly incorporate it into your existing package.

AV

We have reconditioned projectors readily available in case your business encounters any problems with the current projector or smart board. In emergencies, we can promptly provide a loaner projector while your existing one is being repaired by the manufacturer.

We have speakers available in case there is an audio issue, and if it's crucial for the curriculum, we can provide boardroom speakers on loan when needed to minimise disruption during lessons.

Need AV Advice...

If you require guidance on planning the future direction of your business's AV systems, we are here to offer consultancy, advice, and project planning. For more information, please contact us. Please refer to our AV Servicing for further details on our services.

We recognise the critical significance of safeguarding the data for your businessal institutions. Our Backup and Recovery Service ensures the security of your data by duplicating it in two of our specialised and well-protected data centers.

On-Site Backups

The service utilises a software application that is installed on your server and configured to perform an automated backup of your critical data overnight.

Our system employs data encryption before transmitting it over your internet connection to our Data Centers. Two copies of the data are retained to ensure the safety and security of your information. In the event of data loss, you can contact the Helpdesk to request a restoration.

Why are backups so important?

Backups are like a safety net for your important information. They make sure that if something goes wrong, like a computer crashing or accidentally deleting files, you can still get your stuff back. So, backups are important because they keep your data safe and ensure you don't lose all your hard work and precious files.

Microsoft 365 Backups

We offer comprehensive Microsoft 365 backup services that ensure the protection of your user mailbox, keep your OneDrive data safe, and also provide backup solutions for SharePoint, safeguarding all your important information.

Microsoft
Partner

Disaster Recovery

This is a specialised service designed to help businesss prepare for and recover from technology-related disasters. This service includes a range of strategies and solutions to ensure that, in the event of an IT disaster (such as data loss, system failure, or cyberattacks), businesss can minimise downtime and data loss, and swiftly resume their regular operations.

It typically involves data backups, continuity planning, and rapid response to IT emergencies to keep the business's digital infrastructure running smoothly.
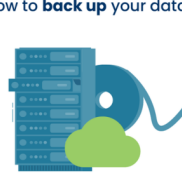
What is a Backup?

Data Backup
[da·ta back·up] noun
A copy or archive of your important information on a device.

How to **back up** your data:

1 Create a copy of your important information.

2 Store data in secure, separate locations.

3 Keep your backups updated and well maintained.

BACKUP & RECOVERY

TECHNICAL STRATEGIC CONSULTANCY

At Nexus Catalyst, our technical consultants boast more than a decade of experience within the business sector. Leveraging their extensive knowledge and expertise, they will craft a strategic plan for your business's IT infrastructure, enabling your teachers to harness technology effectively for a seamless curriculum delivery to employees.

Strategic Advice

When it comes to businessal support, our technical consultancy services are your business's trusted friend. We understand the unique challenges and opportunities in the world of learning. With a dedicated team of experts, we provide strategic advice tailored to your specific needs. Whether it's enhancing your IT infrastructure, selecting the right businessal tools, or optimising technology for a more engaging boardroom experience, we're here to empower your business. Our goal is to ensure that your business is well-equipped and prepared to navigate the ever-evolving landscape of business, delivering the best possible outcomes for both educators and employees.

Our approach is holistic, focusing on not just the technological aspects but also the businessal objectives and the well-being of employees and staff. We work closely with your business to create a roadmap for sustainable growth and success, empowering educators to provide an outstanding businessal experience. If you're looking for a supportive partner in your business's businessal journey, we're here to help you every step of the way.

FREE IT Audit Report Available – Contact Us Today: 0333 355 0241

IT & Network Infrastructure

We conduct a comprehensive evaluation of your business's existing IT setup to identify strengths, weaknesses, and areas for improvement. This assessment informs our strategic recommendations.

Security and Data Management

Ensuring the security and privacy of employee and staff data is a top priority. We provide guidance on data management and cybersecurity best practices.

Dynamic people, inspiring technology

Technology Integration

We assist in selecting and integrating the most suitable businessal technologies, ensuring they align with your curriculum and teaching objectives.

Professional Development

We offer training and support for teachers, helping them harness the power of technology for more effective and engaging instruction.

Budget Planning

We help businesss create and manage budgets for technology-related expenses, ensuring that resources are used efficiently and effectively.

Website Design Features:

- Responsive Mobile Design

- Accessibility to ensure all parents, staff a can easily navigate and access the website

- SharePoint Integration

- Third Party Applications Integrations

- Quality Service

- 4-8 Week Delivery

- Visually appealing

- User Friendly Dashboard

- Analytics and Tracking

- Make the website available to be accessed as a Application for mobile devices

- Integrate ParentPay, eduSpot BusinessMoney and other applications to the website.

- Blog News

- Calendar Integration

- GDPR Compliant

Website Design with Nexus Catalyst combines creativity and technical expertise to deliver customised, user-friendly websites that meet the unique needs of each client. Our team of experienced designers and developers work closely with clients to understand their brand, goals, and target audience, ensuring that the final product is not only visually appealing, but also functional and optimised for search engines.

Business Web Designs

Nexus Catalyst specialises in creating tailored websites for businesss, facilitating seamless collaboration and showcasing essential information to parents.

Our designs prioritise accessibility, ensuring that children and parents can easily navigate and access the website as needed.

Website Hosting

If you already have a website and are looking for affordable online hosting solutions, we've got you covered.

We offer website hosting starting at just £95 per year. Our web servers boast an impressive uptime of 99.999%, ensuring your website is consistently accessible.

Transform your business's online presence with our captivating and user-friendly website designs. Elevate engagement, showcase achievements, and enhance communication. Discover the power of a modern business website!

Template Website Design

Unlock the possibilities with our vast collection of beautiful templates for your business website.

Personalise them with your business's name, colours, and logo to create a unique online presence that reflects your identity.

Bespoke Website Design

Experience a bespoke website design, meticulously crafted from scratch to mirror your business's character, values, and identity.

Our team will work closely with you to ensure every element captures the essence of your business, creating a truly unique online presence that sets you apart.

Website Support Packages

We provide various support packages for your website, regardless of whether we or another provider built it. Our services ensure your website remains online, updated, and free of bugs. For more information, please contact our team.

WEB DESIGN

CYBER ESSENTIALS

Cyber Essentials is a UK government-backed scheme designed to help organisations of all sizes protect themselves against a whole range of the most common cyber attacks. It is a fundamental certification in cybersecurity that demonstrates an organisation's commitment to cybersecurity practices.

The scheme assesses five key criteria:

- ✓ Is your internet connection secure?
- ✓ Are the most secure setting switched on for every company device?
- ✓ Do you have full control over who is accessing your data and services?
- ✓ Do you have adequate protection against viruses and malware?
- ✓ Are devices and software updated with the latest versions

Key Features

- Unlimited Expert Guidance to ensure you pass first time.
- Certification within 24 Hours
- £25k free cyber insurance with ceritfication
- Option to upgrade to £100k insurance cover
- No charges for extra submissions

Why should my business get certified with Nexus Catalyst?

We're Fast

We are commited to getting our customers certified as quickly as possible, often a matter of hours rather than weeks.

Pass First Time

Our CyberSmart Platform checks customers' answers as they go, ensuring they're likely to pass before submission

We use the UK Number 1 Certification Body

We use the UK's largest cyber security certification body. they are trusted by world-leading businesses to deliver your certifications, fast.

Our mobile SIM card offerings are designed to provide flexibility and affordability to suit your communication needs. We partner with leading providers such as EE, O2, and Vodafone to bring you the best options available in the market.

Plan Options

30 Day Rollover

- **Flexibility:** Ideal for those who need short-term commitment with the ability to change plans as needed.
- **Features**: Includes unlimited data, texts, and calls.
- **Pricing:** Starting from £18 per month (excluding VAT)

12 Month Contracts

- **Stability:** Perfect for customers seeking a balance between commitment length and cost savings.
- **Benefits:** Often come with additional perks such as international calling minutes or extra data allowances.
- **Pricing:** Competitive rates tailored to your usage and provider.

24 Month Contracts

- **Best Value:** Ideal for customers looking for the lowest monthly rates with long-term stability.
- **Premium Benefits:** Often include the best deals on unlimited data plans and additional services.
- **Pricing:** Designed for those who want the most comprehensive package at the lowest price.

Our Providers

ABZ (EE) - Best for Data

- **Network:** Known for excellent coverage and high-speed data.
- **Plans:** Wide range of options across all contract lengths.

O2 - Best Budget All-rounder

- **Network:** Renowned for reliable service and strong customer support.
- **Plans:** Flexible packages with additional benefits such as priority tickets and rewards.

Vodafone - Best for All (Data, Voice and Msg)

- **Network:** Strong international presence and comprehensive coverage.
- **Plans:** Competitive pricing with added features like global roaming.

Get in Touch

For more information or to discuss the best plan for your needs, please contact our team. We are here to help you find the perfect mobile SIM card solution.

Unlimited Price Plans

Our unlimited price plans provide peace of mind with no data caps or additional charges, ensuring you stay connected without worrying about overages.

STARTING FROM

£18

PER MONTH
Excluding VAT

Our top-of-the-range CCTV services provide ultimate security and surveillance for your business and property. Our CCTV solutions can offer invaluable information about your company and the investment will give you peace of mind so that you can continue to focus on the growth and success of your business.

Why do you need CCTV

Protect your business with the latest CCTV cameras. Security for business properties has become a more reasonable investment than ever before due to decreased costs within recent years, not only giving you added ease of mind that comes from having modern surveillance systems but also offering potential discounts on monthly insurance premiums.

Upgrade your CCTV with Nexus Catalyst

Upgrade your outdated CCTV system to a high-resolution, full HD or 4K solution with Dahua's innovative technology.

BNC/Coax cabling, used in older CCTV installations, didn't support the resolution of HD footage. Save both time and money by utilising existing cabling without having to incur the cost of expensive rewiring.

Utilising Dahua's range of premium technology, old cabling can simply be reduced. With an easy setup process providing sharper clarity than ever before, you can now enjoy videos that are impressively clear from wherever you access them.

Problem with vaping in your business?

Vaping in businesss is becoming an ever-growing problem, with disposable vapes and electronic cigarettes unfortunately becoming more and more popular with the younger generation.

With the correct equipment in place to support your business's internal policies, we can help to reduce the number of vaping incidents in businesss and assist in deterring vaping altogether with Wireless Vape Detection Solution.

We are CCTV experts

With a combined 15 years of experience in the industry, Nexus Catalyst are well versed in providing CCTV solutions and will work with you to find a setup that works best for your unique needs. Our friendly team will spend time listening to you and working to understand your business more – ultimately allowing us to customise our services to you.

CCTV Remote Monitoring

Allows you to monitor your property from anywhere, at any time, using a smartphone, tablet or computer.

CCTV Key features

✓ Remote configuration

✓ Active deterrent

✓ Maximum detection accuracy for human and vehicle targets can reach up to 99%

✓ Cabling , installation, and training included

✓ Wide range of cameras for all environments

✓ Full colour night vision

✓ Control devices through mobile app

CCTV SYSTEMS

By offering increased safety, improved accountability, flexibility and control, and integration with other systems, door access security systems are an important investment for businesss looking to enhance their security measures.

Increased Safety

Door access security systems provide an additional layer of safety for businesss. With the ability to restrict access to certain areas, businesss can ensure that only authorised personnel are allowed in sensitive areas such as boardrooms, offices, and storage areas.

Improved Accountability

With door access security systems, businesss can track who has accessed different areas at different times. This provides a level of accountability that can be useful for investigations or legal matters. Businesses can also generate reports and alerts to track unauthorised access attempts.

Integration with Other Systems

Door access security systems can be integrated with other business security systems such as CCTV, fire alarms, and intercom systems. This integration can improve the effectiveness and efficiency of security protocols in the business.

Flexibility and Control

Door access security systems provide businesss with the flexibility to configure access permissions based on different roles and responsibilities. Businesses can also easily revoke access permissions in case of staff turnover or changes in roles. Additionally, businesss can control access from a central location and remotely manage access permissions.
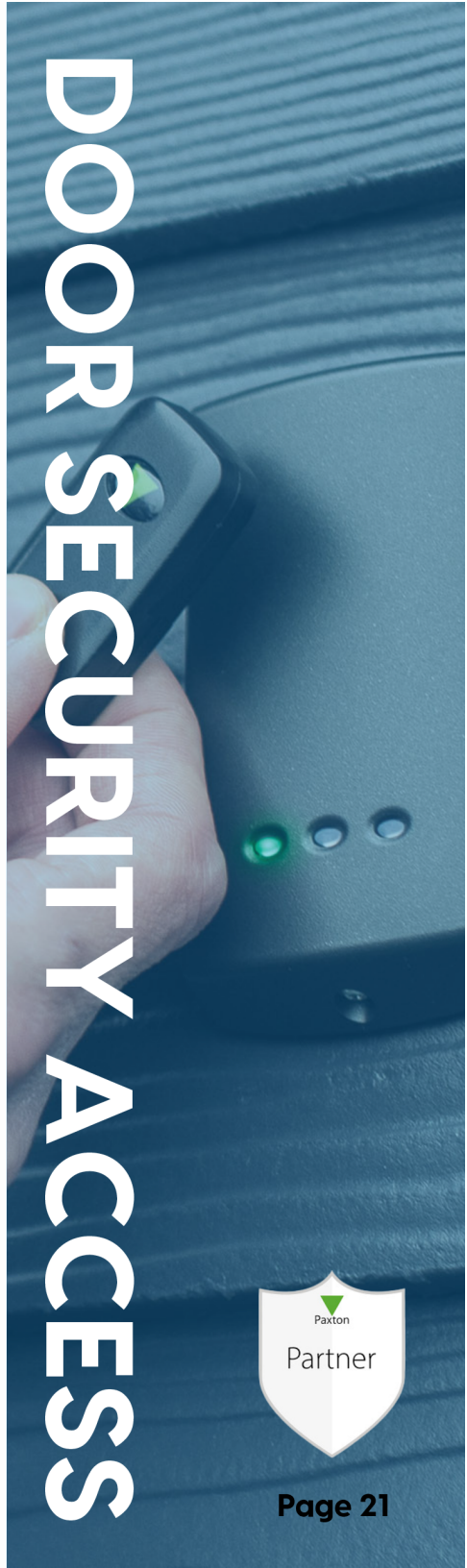
Door Access Security Features:

- Access Control
- Proximity Card Readers
- Keypad Entry
- Biometric Access
- Time & Date Restrictions
- Audit Trail
- Integration with other CCTV, Alarms and Intercoms systems
- Remote Access
- Multi-Site Support
- Anti-Passback
- User Management
- Emergency Lockdown
- Access Levels
- Visitor Management
- Alarm Notifications
- Scalability

DOOR SECURITY ACCESS

Paxton
Partner

HARDWARE & SOFTWARE PROCUREMENT

Our comprehensive procurement services are designed to meet all your business's hardware and software needs. With a dedicated team and extensive network of suppliers, we ensure you get the best prices and fast delivery, freeing you from the complexities of sourcing and managing IT equipment and licenses.

Hardware Procurement

Our expert procurement team conducts thorough research to secure the best deals on IT hardware for your business. We collaborate with over 100 suppliers to provide quick and reliable nationwide delivery, often within the next working day.

We save you the trouble of searching for the right equipment by doing all the hard work for you.

Our services include sourcing, supplying, installing, and supporting a wide range of hardware, such as:

- Desktops
- Laptops
- Monitors
- Peripherals (Mice, Keyboards, Webcams, etc.)
- Networking Equipment (Switches, Routers, Patch Panels, etc.)
- Cabling
- Projectors
- TVs
- Touch Boards (Smart Boards)
- CCTV Systems

And do much more...

Software Procurement

Our software procurement services are designed to provide your business with the best licensing options available.

We are proud partners of Giacom, a major international licensing company, allowing us to offer a wide range of software products tailored to meet your business needs.

Microsoft Licesing

We specialise in providing licences for Microsoft products, ensuring your business has access to the latest and most reliable software tools. Whether you need Office 365, Windows Server, or any other Microsoft application, we can supply the necessary licences to keep your operations running smoothly.

Our partnership with Giacom also enables us to offer additional software solutions, such as Exclaimer, which provides powerful email signature management and other productivity-enhancing tools.

For more information or to discuss your specific software needs, please contact our team. We are here to ensure you have the right tools to support your business's growth and success.

With over a decade of invaluable experience in the IT industry, we are proud to offer businesses comprehensive training programs covering various aspects of their IT needs. Our training sessions encompass a wide range of topics, from applications and computer usage to printing and all things related to your business's IT infrastructure. Our primary aim is to empower teachers with the knowledge and skills needed to confidently navigate and leverage these tools and technologies for the benefit of their employees and the entire business community.

Learning with Nexus Catalyst

In today's rapidly evolving technological landscape, it's essential to keep our educators equipped with the latest ICT skills to ensure they remain current with the business's IT infrastructure. Our training programs are tailored to empower teachers with a strong foundation in basic ICT knowledge. This not only enhances their confidence in using technology effectively but also enables them to seamlessly integrate IT tools into their teaching methodologies. By staying up to date with the business's current IT infrastructure, teachers can provide employees with a more enriched and contemporary learning experience, ultimately preparing them for success in our increasingly digital world.

Training Sessions we can offer you and your staff:

- Using Microsoft Office 365 Applications Suite (Word, Excel, PowerPoint, Outlook)

- Using Google Workspace in the boardroom

- Using SharePoint to it's full potential

- Assessment of computing

- Basic computer troubleshooting (audio, video, peripherals, network)

- Using new and exciting tools, sites and applications

- Cyber Security Awareness Training

- Online Safety and Harms

- Keeping documents backed up and secure

- Email security training

If there is something missing, please don't hesitate to contact us.

TRAINING & CPD

Come and Talk to us

We hope you have enjoyed reading our services buyers guide.

We are always talking to new customers and we are always keen to talk what we can do for your business.

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